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Public employment services and the labour market policies addressed to the firms: The implementation of labour market intermediation services at local level in Tuscany and Catalonia

Abstract (eng)

Public employment services (PES) have an important role in regulating the labour market by connecting job – seekers with employers. The thesis looks at the implementation of public policies delivered to the firms, in order to verify if the local PES agencies are able to assume a pivotal role in the labour market. In particular, the ways in which intermediation services are addressed to companies are analysed through the conduction of semi-structured interviews to public officers at regional and municipal level, to local PES managers and to the frontline public service workers who actually deliver job-matching services.